

FREQUENTLY ASKED QUESTIONS

How do I redeem my Royal Rewards Points?

You can redeem your Royal Rewards Points at any of the bars or bistro within The Randwick Group of Clubs, including The Randwick Club, The Avenue Randwick and Coogee Beach Club. Points can also be used to purchase tickets for club events, renew your membership, or redeem store gift cards. To redeem gift cards, please visit Level 2 at The Randwick Club, or if you are at another venue, speak with the Venue Manager who will assist you with placing an order

How do I know if I have any bonus offers?

Simply swipe your membership card at the Member's Kiosk and follow the prompts to check for any available bonus offers. If an offer is available, you will be prompted to print a voucher, which can be redeemed as instructed on the voucher itself.

How can I find out my points balance?

You can easily check your points balance by inserting your membership card into any gaming machine, visiting the Member's Kiosk, or asking one of our friendly staff at any bar or point-of-sale terminal.

What if I don't have enough points to make a purchase?

Purchases can be made using any combination of Club Reward Points and other payment methods, including cash, Visa, or MasterCard.

Do my points expire?

Your points will expire annually at the end of trade on 31 January, unless otherwise advised. Diamond, Platinum and Gold membership points do not expire.

Randwick Club

The Randwick Club

135 Alison Rd Randwick NSW 2031
02 9399 4100 • rlclub.com.au



The Avenue Randwick

Cnr The Avenue & Cowper Streets Randwick NSW 2031
02 9399 4144 • theavenuerandwick.com.au



Coogee Beach Club

51 Dolphin Street, Coogee NSW 2034
02 9399 4155 • coogeebeachclub.com.au

Your membership card is now your key to unlocking a wealth of great rewards every time you drink, dine or play at the Randwick Club Group. Just swipe, save and spend!



Randwick Club

THE RANDWICK GROUP OF CLUBS

EXTRA BENEFITS. EXTRA REWARDS.

Royal Rewards are our way of saying 'thank you' to our valued members.

And remember, the more you spend at The Randwick Group of Clubs – the more additional benefits and rewards you can receive.

Just swipe your membership card at the kiosk each time you visit to see if you have earned any bonus rewards, discounts or special offers.

HOW IT WORKS

EARN

1 Pt = every dollar spent at the bar or on food

1 Pt = every \$10 turnover on gaming machines

REDEEM

1 Pt = 1 cent when purchasing with points

ROYAL REWARD TIERS

DIAMOND

20,000 PTS + PER MONTH

Complimentary tea, coffee & soft drinks*, \$25 food daily at VIP Café, qualifying bonus offers.

PLATINUM

5,000 – 19,999 PTS PER MONTH

Complimentary tea, coffee & soft drinks*, \$20 food daily at VIP Café, qualifying bonus offers.

GOLD

2,500 – 4,999 PTS PER MONTH

Complimentary tea, coffee & soft drinks*, \$15 food daily at VIP Café, qualifying bonus offers.

SILVER

750 – 2,499 PTS PER MONTH

Complimentary tea, coffee & soft drinks*, \$7.50 food daily at VIP Café, qualifying bonus offers.

BRONZE

LESS THAN 749 PTS PER MONTH

Complimentary tea, coffee & soft drinks*, qualifying bonus offers.

*Complimentary drinks available on gaming floor to active gamers only. Tiers based on accrued points only, not promotional points.

MEMBERSHIP BENEFITS	BRONZE	SILVER	GOLD	PLATINUM	DIAMOND
Save 10% on any food or beverage purchase from any venue within the Randwick Group of Clubs (*excluding functions and events).	✓	✓	✓	✓	✓
Earn points by spending in any venue.	✓	✓	x2 Pts	x2 Pts	x2 Pts
40% off all food and beverage purchases on Level 2 of The Randwick Club using points only.	✓	✓	✓	✓	✓
Complimentary tea, coffee and soft drinks for all active gaming members on Level 2 of The Randwick Club.	✓	✓	✓	✓	✓
Access to all Member Promotions and Raffles.	✓	✓	✓	✓	✓
Daily Allowance redeemable at the VIP Café on Level 2.	✓	\$7.5 per day	\$15 per day	\$20 per day	\$25 per day
Exclusive Membership Offers and Events.	✓	✓	✓	✓	✓
Complimentary Parking at The Randwick Club.	✓	✓	✓	✓	✓